



PLEASE USE BLACK INK
Australian Nomad Technologies
 Application for the Supply ANT NBN VoIP Phone Service
 ABN – 62131264572
 310 Greberts Road, Stockyard Creek, GRAFTON NSW 2460

Australian Nomad Technologies (ANT) offers the ANT VoIP Phone Service .

ANT Applicant Details	
Name	Position if applying on behalf of Business
Date of Birth	Drivers Licence No

I am applying as an
 Individual Business

Business	
Name	
ABN No.	

Delivery Address			
Property Name	Street Address		
Suburb	State	Postcode	

Postal address if different from delivery address			
Property Name	Street Address		
Suburb	State	Postcode	

Contact Details	
Ph Business Hours	Ph After Hours
Mobile	Fax

Please forward all future correspondence including billing to	
<input type="checkbox"/>	My current email address @

ANT VoIP Voice Box & Phone	One off Equipment Costs	\$129.00	✓
ANT VoIP Phone Service	Includes all calls to normal standard/local/STD land lines within Australia and ALL Australian MOBILES	\$55.00 /month	✓

Equipment Requirements
 Your Computer must have an Ethernet port and current operating system (minimum Windows 2000) to connect to the satellite service

Connection Speeds
 To have a ANT VoIP Phone Service you must have an NBN Plan

Fair Use Policy
 This policy is designed to protect the quality and integrity of the ANT network and in doing so ensure all customers receive fair and equitable access. The policy specifically relates to usage of included calls on the ANT VoIP Phone Service

- We may invoke our Fair Use Policy in circumstances where your usage of 'included' untimed call charges that form part of the pricing plan is deemed to be excessive or unreasonable.
- We retain the right to vary the terms of the Fair Use policy at our discretion from time to time.

Excessive use

- ANT considers excessive use to be a call duration of more than 180 minutes per call, or more than 3000 minutes of talk time per month, as well as a regularity of calling that indicates that the service is not being used for residential or small office/home office use only.
- If your use of the prescribed VoIP plans is "excessive or unreasonable" we will contact you by phone or email, using the contact details you have provided. If after our request your usage continues at a similar level we may change your plan to a more suitable plan or suspend the service.
- If your use of the plan is "excessive or unreasonable" we will contact you by phone or email, using the contact details you have provided to us. If after our request your usage continues at a similar level we may charge you for all excess calls or minutes in line with the Excess Fees outlined below, or failing that, suspend your service.

Unreasonable Use
 Without restricting what is meant by 'unreasonable' ANT will supply the service for the purpose of you making and receiving calls on our network for your personal/small office/home office use.
 ANT will consider unreasonable use of the service to be:

- Using the service for business other than small office/home office purposes.

- If you use a device that reroutes calls to/from our network or the network of another supplier.
- Wholesale any service on our network.

We further consider your use of the service to be unreasonable if you reduce or limit the ability of other customers to access our network as you:

- engage in the bridging of conference calls;
- use the ANT service to link two or more communication devices together for the purposes of providing a permanent or semi-permanent circuit;
- use the ANT service for any other purpose than the predominant function of person-to-person voice communication.

Without reducing or restricting our rights under the SFOA, where we consider your use unreasonable we may:

- suspend your access to that offer, or
- suspend or cancel your service.
- immediately and without any prior warning or notice given to you.

Excess Fees for ANT

Call type	Flagfall	Rate
• Local	• N/A	• \$0.25 untimed
• National / STD	• \$0.38	• \$0.17 per minute
• Mobile	• \$0.38	• \$0.35 per minute
• Service Call	• N/A	• \$0.28 per call
• International	• \$0.20	• As advertised online

Payment
 Accounts require a valid direct bank debit or credit card authority
 Subscriptions are payable 1 month in advance excluding billable phone numbers *via valid direct Bank Debit or Credit Card, or Subscription fees can be paid 6 months in advance excluding billable phone numbers* via , Electronic Funds Transfer, direct Bank Debit or Credit Card . Subscription fees are deducted on the first of each month. The first and last months are billed on a pro rata basis. Billable Phone numbers will be charged in the following month.

By Signing below I agree to and acknowledge the terms and conditions available on the ANT website at www.ausnomadtech.com.au

Billable Phone Numbers 13/1300 numbers - 28c untimed/1223 numbers -66c per call/1225 numbers - \$1.00 per minute &\$1.20 flag call /International as per website

Signature _____ Date _____

Fax back to 02 8209 4956 or email sales@ausnomadtech.com.au or Post back to 310 Greberts Road Stockyard Creek NSW 2460