



Direct Debit Authority Form

Fax back to 02 8209 4956 or email nbnsales@ausnomadtech.com.au or

Post back to 310 Greberts Road Stockyard Creek, Grafton NSW 2460

I CONFIRM THAT I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS BELOW

ANT Customer Details requesting Direct Debit			
Name	Street Address		
Suburb	State	Postcode	

ANT offers two (2) payment methods. Please complete the details for the payment method of your choice.

BANK/CHEQUE ACCOUNT OPTION			
I/We request that Australian Nomad Technologies Pty Ltd ABN 62131264572, Debit User No 383169 debit my/our account via the Bulk Electronic Clearing System in accordance with our DDR Service Agreement			
Financial Institution			
Address			
Suburb	State	Postcode	
Account Name			
BSB Number	<input type="text"/>	Account Number	<input type="text"/>
Signature		Date	

CREDIT CARD OPTION			
I/request that Australian Nomad Technologies Pty Ltd ABN 62131264572, draw under this Direct Debit Authority and be paid from our below credit card account			
<input type="checkbox"/>	Visa	<input type="checkbox"/>	Mastercard
Card No	<input type="text"/>	<input type="text"/>	<input type="text"/>
Security ID		<input type="text"/>	
Last Three (3) digits on reverse of card		<input type="text"/>	
Name on Card		Expiry	/
Signature		Date	
Please note Fees/Charges: Credit Card Option fee: Visa & Mastercard 2.2% (min \$1.05) We do not accept Diners or AMEX.			

<p>DDR Service Agreement This DDR Service Agreement forms part of the terms and conditions of the DDR Authority and should be read in conjunction with the DDR Authority.</p> <p>DDR's DDR's are a convenient payment mechanism and can be arranged for one off payments, ongoing payments, for fixed amounts or amounts that vary from time to time. The basis on which the DDR will be processed is as nominated in ANT contract for monthly Internet Usage Plan payable on the first day of each month.</p> <p>Stopping or Cancelling your DDR You may stop, cancel, alter or defer your DDR at any time, by contacting your Bank and by providing at least 14 Business Days written notification to:- accounts@ausnomadnet.com.au Or, phone 1300 886 230. Alternatively you may request a stop or cancellation by contacting your financial institution</p> <p>DDR Dispute Resolution If you wish to dispute any DDR transaction that we have processed you should contact us on the following contact points:- accounts@ausnomadnet.com.au Or, phone 1300 886 230. Alternatively you may dispute a DDR transaction by contacting your Financial Institution. If we fail to resolve any dispute you raise with us and you wish to make a formal claim you should contact the financial institution that holds your account and lodge with them a DDR Customer Claim form. If you lodge a DDR Customer Claim form with your financial institution they will investigate whether the transaction was authorised by you.</p>	<p>If the transaction date was no earlier than 12 months from the date of your claim you should receive a response within 7 days from the date of your claim. If the transaction date was made earlier than 12 months from the date of your claim you should receive a response within 30 days from the date of your claim.</p> <p>Non Business Days If your DDR falls due on a weekend or public holiday we will process it on the next working day.</p> <p>Clear Funds You should ensure that you have sufficient clear funds in your account to enable the DDR on its due date to be honoured by your financial institution.</p> <p>Returned or Dishonoured DDR's If your DDR is dishonoured or returned unpaid by your financial institution for any reason then a \$40.00 dishonour Fee will be charged to your account. We also reserve the right to suspend or cancel or your monthly data plan until any outstanding monies are paid.</p> <p>Your Records We will not disclose any details of your DDR to any person or corporation unless we are required to do so by law.</p> <p>Your Account You should be aware that some financial institutions may not allow DDR's to be processed to certain types of accounts. You should check with your financial institution or recent statements to ensure correct details are provided on the DDR Authority. If you wish to make inquiries about your DDR You can contact us by writing to:- accounts@ausnomadnet.com.au Or, phone 1300 886 230</p>
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